

James H. Quillen VA Medical Center

Volunteer Opportunities

THE CONCIERGE PROGRAM

Program Description

The James H. Quillen VA Medical Center Concierge's Program is to improve the personal level of service we provide our veterans, their family and other visitors. Our customers have previously made a commitment by serving our nation, often during our darkest hours. Our commitment to them is to provide the finest customer service possible.

As a VA volunteer, you will have the opportunity to provide necessary and worthwhile assistance to the patients and staff. You can also gain valuable experience, a deeper consciousness of the responsibility of helping others and the satisfaction such service brings. If you or members of your organization would like to volunteer in this capacity please contact Voluntary Service at 979-2891.



OTHER VOLUNTEER OPPORTUNITIES INCLUDE BUT ARE NOT LIMITED TO:

- Business Office (Build Packets)
- Shuttle Van (Parking Lot Shuttle Driver)
- Information Desk (Direct Veterans and Visitors)
- Silver Spoons Program (Assist in feeding Patients)
- Surgery (Make phone calls to remind Veterans of their appointments)
- Recreation (Assist with recreational activities)
- National Cemetery Volunteer (Honor Veterans by attending funerals)
- Ambulatory Surgery (Assist with clerical work at the Nurse's station)
- Nuclear Medicine (Observe and escort patients)
- Hematology/Oncology (Serve coffee in waiting areas)
- Van Drivers (Transport Veterans to appointments from Knoxville, TN to Mountain Home)